

# CRATER LAKE

## WARRANTY | CARPET

**LIFETIME STAIN & FADE WARRANTY, LIFETIME PET STAIN WARRANTY, 15 YEAR ABRASIVE WEAR, 15 YEAR MAUFACTURING DEFECTS, 15 YEAR SOIL RESISTANCE & 15 YEAR TEXTURE RETENTION WARRANTY**

### OWN WITH CONFIDENCE

Installed correctly and following proper care and maintenance, your TAS Flooring Carpet will stay looking newer and beautiful longer. All TAS carpets are warranted against staining, fading, soiling, abrasion and manufacturing defects.

### FADE RESISTANCE LIMITED WARRANTY

Enjoy a beautiful view and lots of natural light without worrying about the possible damage and color fading prolonged exposure to harsh sunlight – especially from southern exposures. That's why TAS carpets are made beautifully fade resistant with *ColorLock solution-dyed fiber*. You can even spot-clean with household bleach and the color won't fade.

### STAIN RESISTANCE LIMITED WARRANTY

No one wants a permanent stain on their carpet. That's why TAS Flooring Carpet is made to be extremely stain resistant. With proper care and prompt attention, TAS carpets will resist staining from a host of common food and beverage accidents, such as coffee, colas, yellow mustard, chocolate, household bleach cleaners and wines. This warranty excludes abusive conditions or unattended spills or accidents. The carpet must be cleaned and maintained according to guidelines established by the Carpet and Rug Institute.

### ABRASION RESISTANCE LIMITED WARRANTY

Everything wears from use and carpet is no exception. But you certainly don't want your new carpet to wear out before its time and neither do we! That's why TAS Flooring Carpet is warranted to stand up to normal wear and lose no more than 10% of pile fiber during its warranty period. The carpet must be installed correctly and the abrasive wear has to be normal residential foot traffic -- not abusive use.

### TEXTURE RETENTION WARRANTY

Over time, carpet can see a reduction in texture or crushing of the carpet's tufts from every day wear. TAS Flooring Carpet warrants that the carpet will retain a certain percentage of its original pile thickness (80%-90%). Crushing caused by furniture, including impressions left by legs of furniture and excessive heavy foot traffic are not covered by this warranty.

### EXCLUSIONS

The following substances and abuses are excluded from any TAS carpet warranties. They are: High-Traffic Areas (Installation on stairs or other areas that receive more than normal traffic) Wet-Prone Areas (Installation in bathrooms, kitchens, powder rooms, laundry rooms, mud rooms or other areas that are likely to be damp). Other exclusions include but not limited to:

Oil and wax-based substances	Shoe Polish	Mud	Acne medicines	Pulls
Urine	Paints	Cement	Drain Cleaners	Furniture Depressions
Acids	Lipstick	Blood	Plant Food	Matting
Tar	Mascara	Asphalt	Burns	Crushing
Grease	Dyes	Tears	Cuts	

### LIFETIME WARRANTY PRORATION PERIOD

- Year 1 through year 7 - 100% Carpet
- Year 8 through year 10 - 90% Carpet
- Year 11 through year 25 - 10% reduction per year to a minimum of 10%

### WARRANTY SERVICE

If you are unhappy with your TAS Flooring Carpet and believe you have a warranty claim, contact your TAS Flooring Carpet retailer. You will need to provide your proof of purchase, a full description of your claim and receipt(s) for recommended professional cleaning by hot water extraction.

NOTE: Some states do not allow limitations on the duration of implied warranties, or the exclusion or limitation of incidental and consequential damages. Except for these rights, the remedies provided under TAS Flooring limited warranties state and set forth the limit of TAS Flooring warranties.

**Contact your flooring retailer with questions or concerns regarding your flooring purchase.**